NO HASSLE RETURN/EXCHANGE FORM

DOGS UNLIMITED

Make your good dog better.

Please read important information about Custom Order returns below.

NAME

ADDRESS

CITY, STATE, ZIP

DAYTIME PHONE

DOGS Unlimited
PO Box 570/ 725 Cedar St
Hudson, CO 80642
Phone 800.338.DOGS (3647)
customerservice@DOGSUnlimited.com
www.DOGSUnlimited.com

Invoice or Order # ____ Exchange ☐ Refund ☐

Reason for Return	Item #	Quantity	Description	Price	Total

RETURN CODES: Please read important information about Custom Order returns below.

01 Too big
02 Too small
03 Not as expected
04 Changed my mind
05 Ordered wrong item
06 Received wrong item
07 Defective
08 Other: _____

Please provide credit card information below for all transactions. Your card may be charged for additional shipping if applicable.

First 4 digits of Credit Card # ____ Last 4 digits of Credit Card # ____ Exp. Date (optional) ____ Security Code ____

We do not keep your full credit card # on file. This information helps us identify your card number.
Please provice expiration date only if you are using a new card for an exchange with a higher value.
Refunds are issued ONLY on original card used for purchase. If you paid by check, you will receive your refund by check. Refunds may take up to 10 days.

Exchange for:

Quantity	Item #	Size or Color	Description	Price	Total

OUR GUARANTEE

You must be satisfied. If not, return the goods within 30 days and a replacement, substitution or refund (your choice) will be provided.

We also understand that sometimes products just don't work out. If for any reason you are not happy with your purchase after our 30 day money back guarantee we will gladly offer a replacement, substitution or refund (at our discretion) on a case by case basis less the possibility of a 20% restocking fee.

In any instance, if there is a difference of $5.00 or less in your favor DOGS Unlimited will classify this as a store credit and it will be used as a credit on your next purchase.

CUSTOM ORDERS

When you order from the Custom Shop we are making a product just for you -- to your specifications and your dimensions. Therefore, our return/ exchange policy will not apply for any item that comes out of the DOGS Unlimited Custom Shop.

FROM:

_____
_____
_____
_____

PLACE POSTAGE HERE

TO: DOGS Unlimited
Attn: Returns/ Exchanges
PO BOX 570
725 CEDAR ST
HUDSON CO 80642-0570