



Make your good dog better.
 800-338-DOGS (3647)
 customerservice@DOGSLimited.com

RETURNS AND EXCHANGES If you are not satisfied for any reason, return your goods within 30 days in the original packaging in its original unused condition, and a replacement, substitution or refund will be provided. We understand that sometimes products just don't work out. If you are unhappy with your purchase after 30 days, we will gladly offer a replacement, substitution or refund at our discretion on a case by case basis, less a possible restocking fee of 20% or more. In any instance, if there is a difference of \$5.00 or less in your favor, DOGS Unlimited will classify this as a store credit which can be used on a future purchase. **CUSTOM ORDERS AND CUSTOMIZED ITEMS ARE NOT ELIGIBLE FOR RETURN.***

To be eligible for a return, items must be received in our warehouse in their original purchase condition, including the original product packaging, manufacturer's container, documentation, warranty cards, manuals and all accessories. Any item that you received with tags attached must be returned with those tags intact. All packaging, including the original manufacturer's containers, must be unmarked and not defaced in any manner. Items purchased as part of a set or multi-item pack may not be returned individually. All returns are subject to our inspection. Items marked "Final Sale" cannot be returned.

If you would prefer to exchange an item we will gladly ship you a replacement product (shipping cost is extra). For your protection we highly recommend that you insure your package against loss and request a delivery confirmation or tracking option. We suggest using a mailing service that offers tracking capability such as UPS, FEDEX, or the USPS (with the USPS you must request a tracking number) to ensure that the items you send are able to be tracked to our warehouse. Or use the shipping label in the reverse side of this page. Unfortunately we cannot be responsible for any return shipment that is lost or damaged in transit to us. The customer is responsible for the cost of shipping and insuring a return.

For any item that is returned for a refund or exchange which was purchased with a FREE SHIPPING offer, our cost of shipping the item to you will be deducted from your refund or from the value of the exchange.

*Products that offer nameplates or other personal customization as an option for purchase ARE NOT RETURNABLE if they have been customized as such, WITH THE EXCEPTION OF regular stock dog collars with personalized nameplates. These are eligible for return or exchange, however, a drilling fee will be deducted from your refund amount. The value of the nameplate will not be reimbursed in any form. Drilling fee will not be charged for an exchange in most cases.

ORDER/INVOICE #	
Your Name	
Billing Address	
City, State, Zip	
Daytime Phone	

Where should we ship your exchange?	
Ship To Name	
Address	
City, State, Zip	
Daytime Phone	

Exchange Refund In-Store Credit

Reason for Return: _____

CUSTOM ORDERS AND CUSTOMIZED ITEMS ARE NOT ELIGIBLE FOR RETURN OR EXCHANGE DETAILS ABOVE*

Quantity	Item #	Size and/or Color	Description	Price

PLEASE PROVIDE CREDIT CARD INFORMATION BELOW FOR ALL TRANSACTIONS. YOUR CARD MAY BE CHARGED FOR ADDITIONAL SHIPPING IF APPLICABLE.

Last 4 digits of Credit Card # Expiration Date Security Code

Exchange for: _____

Quantity	Item #	Size and/or Color	Description	Price

PLEASE READ THROUGH OUR RETURN POLICY ABOVE
 PROVIDE ALL REQUESTED INFORMATION
 Enclose this Return/Exchange Form in the package
 with the merchandise you're returning.

FOR YOUR PROTECTION, ALL PACKAGES
 SHOULD BE INSURED, REGARDLESS OF
 WHICH RETURN METHOD YOU USE. We
 cannot be responsible for lost packages.

FROM: _____

place
postage
here

TO: DOGS UNLIMITED
 RETURNS & EXCHANGES
 PO BOX 570
 725 CEDAR ST
 HUDSON CO 80642